

Frequently Asked Questions (FAQs)

The NSW Government has committed \$750 million to the redevelopment of Royal Prince Alfred (RPA) Hospital to deliver a new hospital building and refurbishment of existing spaces. This is the most significant investment in RPA's 140-year history to support the world-leading services provided at RPA for the 740,000 people who live in Sydney Local Health District and the more than 1 million people who come into the District each day to work, study and visit.

What is the detailed design phase?

After the **schematic design** has been completed and signed off by key stakeholders, including senior clinicians at the hospital, the project moves into the final design phase, detailed design.

Detailed design goes into specific room and ward layouts. It also includes the development of the final façade of the building. During this phase, a data sheet is developed for each space, which includes specifications for the inclusions and layout of technology, fixtures, furnishings and equipment.

Who is consulted during the detailed design phase?

The RPA Hospital redevelopment is a project for the people. Staff, clinicians, consumers and community members are consulted throughout the redevelopment to develop strong partnerships and engagement. Please [click here](#) to find out more about the community engagement which is helping to design and plan the RPA Redevelopment.

Will there be consumer input into the detailed design of the redevelopment?

A dedicated Consumer Reference Working Group made up of interested representatives from the community has been established. In this setting, a 'consumer' is someone who uses RPA Hospital, including their family and carers. This includes people who have used RPA Hospital in the past or who could potentially use the service in the future.

The Consumer Reference Working Group (CRWG) meets with project representatives monthly, forming a link between the project team and the community, helping to ensure consumers' feedback is considered as part of the RPA Hospital Redevelopment.

Will my feedback be considered in the design?

Yes. The feedback and suggestions from the staff and local community is highly valuable. The project team will consider all suggestions and incorporate them into the design where possible. This will help shape the detailed planning and design of RPA's new and upgraded facilities as part of the redevelopment. It builds on engagement already undertaken with staff, clinicians and community

members to ensure the hospital meets the growing healthcare needs of patients, staff and the broader community.

What role do stakeholders and the community have in the RPA Redevelopment?

Staff, clinicians, consumers and community members play a key role in the design and planning of the health services and facilities for the Redevelopment and actively participate in Project User Groups and other opportunities for collaboration. Strong partnerships and engagement between the Integrated Project Team and staff, consumers, local residents and businesses and the community are a core element of our work.

What is a Project User Group (PUG)?

Project User Groups (PUGs) are a key consultation forum between the Integrated Project Team and clinical stakeholders and form part of the governance for the RPA Redevelopment.

How is membership of each PUG selected?

The membership of each PUG is selected to ensure a broad representation of stakeholders from within the service and are made up of RPA Hospital staff, clinicians, consumers, community and Aboriginal staff and community representatives. All clinicians and operational staff are welcome to participate in the planning of the RPA Redevelopment and are encouraged to contact their PUG representative to provide input.

What do PUGs achieve?

RPA PUGs aim to achieve the following:

- Generate clinical and operational planning input for the design process
- Provide feedback on health delivery matters
- Represent the interests of the departments potentially included in the redevelopment
- Identify representatives who provide a conduit of information to, from and for the broader workforce
- Work collaboratively with the Integrated Project Team.

Are PUGs still occurring during detailed design?

PUGs for the redevelopment are currently underway to ensure the RPA Hospital is purpose-built to meet the healthcare needs of patients, staff and the broader community.

Who is delivering the redevelopment?

Health Infrastructure, which is part of NSW Health, in partnership with the Sydney Local Health District, is delivering the RPA Hospital Redevelopment on behalf of the NSW Government. An Integrated Project Team, made up of project managers, architects and a range of specialist consultants is managing the planning, design and delivery of the project.

Who is building the hospital?

Early contractor involvement has commenced for main works with CPB Contractors appointed to finalise plans for the redevelopment in January 2023. The main works construction contract is expected to be awarded in late 2023.

How are stakeholders and the community kept informed about the project?

Stakeholders and the community will be kept informed about the RPA Hospital Redevelopment:

- Via the project website
- Emailing information through our distribution list
- Doorknocks
- Letterbox drops
- Community and staff information sessions

How can I receive regular email updates about the project?

We would love to keep you posted on all things RPA. You can subscribe to our regular project updates at <https://www.rparedevelopment.health.nsw.gov.au/subscribe> or send us an email to rparedevelopment@health.nsw.gov.au and ask to subscribe.

How can I find out more about the different phases of building a hospital?

You can find out more about the different phases of a hospital redevelopment in Health Infrastructure's [How to Build a Hospital animation](#) on our project website.

Where can I find out more information?

You can check the RPA Redevelopment website for further information or email the Redevelopment team at rparedevelopment@health.nsw.gov.au

How can I contact the project team?

If you have any questions or would like more information please contact our project team at the details below.

Email: rparedevelopment@health.nsw.gov.au | **Website:** www.rparedevelopment.health.nsw.gov.au