



ROYAL PRINCE ALFRED HOSPITAL REDEVELOPMENT



OUTCOMES REPORT

CONCEPT DESIGN PHASE

[VERSION 1.2]

12 October 2022

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EXECUTIVE SUMMARY

The NSW Government has committed \$750 million to the redevelopment of Royal Prince Alfred (RPA) Hospital to deliver a new hospital building and refurbishment of existing spaces.

The project is currently in the planning and design phase, and a Design Excellence Competition was recently run for the RPA Redevelopment. The results of this consultation outcomes report will inform design outcomes and inform further opportunities to engage with the visitors and patients and the staff of RPA.

Community, consumer and staff input into the planning, design and delivery of the \$750 million RPA Redevelopment is essential to create a welcoming facility that meets the healthcare needs of the community that RPA Hospital serves, well into the future.

The concept design was informed by clinical requirements, independent technical assessments and importantly, feedback from the community, staff and consumers.

This outcomes report details consultation & engagement activities that were undertaken to ensure everyone who was interested had an opportunity to understand the design, ask questions and provide staff feedback during the engagement of the concept design for the redevelopment in September 2022.

Engagement statistics

During the engagement period for the concept design, the survey was promoted in a number of ways, a summary of these is outlined below.



The project team distributed 500 fact sheets on the RPA Hospital Redevelopment Project, 500 newsletters, 500 fact sheets on Design Excellence and 500 Fact sheets on concept design.



Approximately 150 unique, face-to-face interactions, 7 hours of face-to-face community engagement across 3 days.
1 Staff forum, 194 attendees.



2 online webinar sessions, in addition to in person face-to-face sessions



SLHD Facebook interactions and posts.



7,202 properties and businesses letterbox dropped.



Survey open for the month of September, published via SurveyMonkey.

INTRODUCTION

Consultation and engagement objectives

The Sydney Local Health District (SLHD) and Health Infrastructure (HI) objectives that underpin the approach to communications and engagement for the RPA Redevelopment are:

1. Genuine and meaningful engagement across the lifecycle of the project to ensure local voices inform key outcomes
2. Build on critical and long-established relationships to engage in the RPA Project
3. Garner support for key operational changes required to facilitate the delivery of the project
4. Build awareness of RPA Redevelopment
5. Demonstrate to staff they are valued partners and that their feedback informs the planning process
6. Ensure accurate, timely and regular information is disseminated to staff and other key stakeholders
7. Highlight benefits and drivers for the project, including future health, educational, research and employment opportunities.

About the project

The NSW Government committed \$750 million to the redevelopment of Royal Prince Alfred (RPA) Hospital to deliver a new hospital building and refurbishment of existing spaces.

This is the most significant investment in RPA's 140-year history to support the world-leading services provided at RPA for the 740,000 people who live in SLHD and the more than 1 million people who come into the district each day to work, study and visit.

In 2019, the RPA Clinical Services Plan (CSP) was developed by the SLHD in collaboration with the Executive and staff of the RPA Hospital and Ministry of Health (MoH), that forecasts future healthcare needs to 2031.

The redevelopment will include expanded and enhanced:

- Emergency Department.
- Intensive Care Services.
- Medical imaging services.
- Operating theatres.
- Maternity, birthing and neonatal services.
- Adult inpatient accommodation / beds.
- Associated clinical and non-clinical support services capacity.

The design is being informed by clinical requirements, independent technical assessments and feedback from the community, health service staff and consumers.

CONSULTATION APPROACH

The approach to communications and engagement is informed by (ongoing and reviewed) detailed stakeholder analysis, understanding of potential issues and risks, NSW Health internal communications and engagement requirements and the NSW Government's statutory requirements for community participation in the State Significant Development Application (SSDA) process.

It is important to note that communications and engagement activities to support Project delivery will be required outside of the SSDA process.

The SLHD and HI guiding principles that underpin the approach to communications and engagement for the RPA Redevelopment are:

- Proactive and transparent communications
- Proactive stakeholder engagement
- Coordinated information
- Collaboration.

The purpose of the consultation sessions was to deliver presentations to and engage in discussions with stakeholders and community groups to gather feedback, ideas or options both formal and informal.

The broad key objectives of this program were:

- Build relationships with key stakeholders and community to obtain support and awareness
- Undertake early engagement with key stakeholders and community
- Provide an avenue for feedback to be considered by project team in future design stages.

Concept Design Consultation Approach

The RPA Hospital Redevelopment Project team, together with the SLHD invited staff, consumers and community members to attend a series of engagement sessions running throughout September 2022. The program was designed as a vehicle to celebrate the project milestone of publicly unveiling the concept designs and allowed the project team to cultivate feedback on the design. Feedback was encouraged informally via in-person conversations and formally via the survey and written correspondence.

Information was provided via multiple channels to ensure a wide audience was reached, this included:

- Media Release from the Health Ministers Office
- Website update inclusive of:
 - fact sheet on design competition
 - fact sheet on concept design phase
 - newsletter promoting attendance of roadshow sessions
- Pop-ups in the RPA Hospital foyer
- Online community meetings
- Email out to Project Subscribers
- All Staff Information Session
- General Manager Electronic Distribution Mailout out to all staff
- Posters
- Survey
- Letterbox drop
- Shops/Business drop of collateral along Missenden Road

The program allowed for targeted community engagement through multiple channels and opportunities targeting community, consumers and staff living and working in the Camperdown Health District.

Engagement activities

1. Pop-Ups

A series of pop-ups were held in the RPA Hospital Foyer to ensure that the community, consumers, and staff could view and provide feedback on the concept designs that have recently been unveiled for RPA Hospital Redevelopment. Pop-ups were held for a duration of 7 hours over the week commencing 12 September 2022. Pop-ups were held at different times each day to ensure ongoing foot traffic, with ebbs and flows taken into consideration and everyone having an opportunity to drop in and ask questions and view the designs.

The foyer in RPA Hospital is a busy place and foot traffic was steady throughout the week. On average up to 50 individuals dropped by each day. Multiple project team members were available to go over questions and navigate the new designs.

As part of the pop-up engagement, the team handed out:

- 500 fact sheets on the RPA Hospital Redevelopment brochures as a call to action to encourage feedback via the concept design survey
- 500 fact sheets on the Design Excellence Competition that allowed the team to procure good design and brought the highest quality thinking and originality to the project
- 500 fact sheets on the concept design phase that allowed the hospital plan to be brought to life
- 500 copies of the RPA Hospital Redevelopment September Newsletter, detailing information about concept designs, Project User Groups, the timeline of the project and other project information.

2. Online Community Session

Two online community sessions were held on September 13 and 14 2022, providing an additional opportunity for community unable to attend the in person pop up sessions to hear about the newly released concept designs for the RPA Hospital redevelopment.

The session was led by a panel consisting of senior project leaders, architects and leadership from the SLHD and RPA Hospital.

The online sessions were highly engaging and received the most feedback out of any of the engagement activities for the concept design release. Discussions focused on the redevelopment of the East Campus and the winner of the design competition, with details provided on improving entryways, wayfinding, upgrading the emergency department and adding new clinical spaces. The engagement closed with a highly productive question and answer session that is summarised below – refer below to the Online Community Session Summary, page 11.

3. Staff Forum

The RPA Redevelopment All Staff Forum, facilitated by SLHD Executive and HI representatives, was held on Tuesday 27 September 2022. The forum was well attended with 194 online participants.

The session summarised what had been achieved during the concept design phase of the redevelopment and briefed attendants of the next steps for the project regarding early works. The information session was closed out by an open question and answer session. Topics of discussions are summarised below – refer to pages 9, 10 and 11 of this report.

4. Survey

Members of the project team stationed at the Concept Design community pop-up handed out flyers informing staff and the public of the unveiling of the concept design and promoting the survey as a channel to provide feedback on the design. The survey was also promoted through emails, social posts, website, and posters.

The purpose of the targeted community presence was to:

- Inform the local community, consumers, and staff at RPA Hospital about the survey to encourage feedback on the design.
- Be present within the community and build relationships.
- Respond to any questions or concerns raised.

- Engage and provide project information to community and staff.
- Allow the community and staff to further understand the project.
- Answer any questions that could not be answered and respond on the spot.

Communication and promotion

The consultation program encouraged engagement and feedback opportunities through:

- A media release from the NSW Premier on 1 September 2022.
- Media release published as content on HI website, from 1 September 2022.
- Posts on SLHD Hospital's Facebook page on 13 September 2022.
- Posts on HI's LinkedIn page on 5 September 2022.
- A letterbox drop to the local community from 8 September 2022 (7202 homes)
- 500 fact sheets on the RPA Hospital Redevelopment, 500 fact sheets on the Design Excellence Competition, 500 fact sheets on Concept design, 500 printed newsletters distributed at community pop-up sessions on 12 September, 13 September, 14 September
- An Electronic Distribution Mailout (EDM) to staff on 12 September 2022.
- An EDM to all project subscribers from the community
- Online webinar sessions held for community, consumers and staff on 13, 14 September 2022

Please see Appendix A to view material related to the targeted promotion.



Figure 1: The team during the targeted community presence

Pop-ups, Online Community Sessions and Staff Forum

The pop-ups, online community sessions and staff forum were hosted by members from SLHD and HI integrated project team. The purpose of the each was to:

- Provide opportunity for staff, public and consumers to access information, plans, documents with direct guidance from the project team in person or online
- Gather feedback and insight into attitudes and initial reception of plans
- Use valuable feedback to inform future project announcements, engagement activities and redevelopment plans.

The three days of in-person pop-ups, two online community sessions and staff forum successfully delivered information on the newly released concept designs, the process of concept design, the Design Excellence Competition, and information about the RPA Hospital Redevelopment project broadly.

Whilst hosting the in-person pop-up sessions approximately 150 individual engagements were conducted over the course of the three-day engagement. The key themes that arose from the pop-ups were

- Environmental impacts
- Retainment of heritage
- Understanding of the new footprint of the Hospital
- Next steps in the project, details of next phase of works
- Movements of services/departments
- Disruption to hospital operations during construction
- Project timeline and approval status
- Parking

The online community sessions were well attended and saw great engagement with the content presented. The key themes expressed in feedback from consumers and the community focused on:

- Understanding the rationale, execution of the redevelopment
- What services and expansions would be delivered specifically.
- Capacity to deliver the project on time and on budget
- Project teams experience within the health sector, and also specifically of the design competition
- Ongoing impact on services
- Consultation, and community and stakeholder engagement
- Understanding the challenges and complexity of the project
- How the Connecting with Country principles were being incorporated into the design

The all-staff forum saw a very engaged and in-depth discussion of several topics in relation to the information presented on concept design. Attendants' participation in the closing Q&A session raised topics for discussion about:

- The block and stack of the new facility in relation to existing services
- The functional relationship between cardiovascular services, theatres, and ICU
- Parking
- Site access

The presentation and open Q&A activity was well received and subsequent feedback from attendees directly to the project team affirmed the success and positive reception of the session. Overall, the engagement sessions provided substantial positive feedback that reflected consensus on the staff's, consumer's and community's comfort and approval of the designs.

Survey

The survey was developed collaboratively between SLHD and HI. The survey's purpose was to:

- Utilise a communication channel that was easy to access and straightforward
- Gather feedback in order to inform further design considerations
- Provide a snapshot of the attitudes and behaviours around understanding needs – including thoughts, opinions, and comments – from the survey population.
- Use valuable feedback as a baseline in future project stages to measure and establish further benchmarking.

The project team set up the surveys in the 'SurveyMonkey' tool to best capture the data and allow for a comprehensive analysis of data. A thorough interrogation was conducted on the results to ensure the project team had a high level of assurance with the outcome.

The reception of the concept designs by staff, consumers and community was overwhelmingly positive due to the comprehensive and informative execution of the consultation campaign. The survey was open for the month of September 2022. Advertised across multiple digital channels and promoted in 6500 physical flyers handed out publicly, only 3 responses were received.

STAKEHOLDERS

Targeted stakeholders

Local Community	Immediate residential neighbours Surrounding residential neighbours General public
RPA Hospital	Executive, staff & board RPAH Clinical Staff Council Volunteers Hospital patients, visitors, carers & families RPA Pharmacy RPA Vaccination Hubs
Consumer Groups	Consumer & Community Advisory Network Consumer Representatives
Media	Local & metropolitan media Local Aboriginal & CALD media Social media
Surrounding Landholders/Institutions	The University of Sydney St John's College St Andrew's College Charles Perkins Centre Centenary Institute Chris O'Brien Lifehouse Professor Marie Bashir Centre Susan Wakil Health Building Student Accommodation Providers Newtown North Public School

KEY THEMES FROM CONSULTATION

The consultation sessions were well attended by consumers, staff and community. A range of different topics were discussed, and the feedback was positive in relation to the Concept Design that was on display. The online webinars were detailed and allowed the community, consumers, and staff to ask questions directly to the Integrated Project Team, including the Design Team.

The in person and online engagement sessions provided a comprehensive package of information regarding concept design that was received positively and drew minimal critical feedback during the sessions. This positivity and consensus around concept design is also reflected in the minimal engagement with the feedback survey. Feedback received via the community email during the concept design consultation period has also been considered in synthesising key themes identified in the program.



Services and facilities

- Impact of construction hospital operations and delivery of care
- Next steps and their impact on moving around departments/services
- Heritage being retained
- Parking
- Greater detail on the footprint of the hospital
- Where new buildings and expansion would be



Staff

- More food/beverage options
- Suggestions for improving amenities for staff include:
 - better tea / coffee facilities
 - bigger / more break rooms / breakout spaces
 - childcare (free / more options)
 - better facilities including showers for staff



Engagement

- Importance of continued stakeholder and community engagement
- Consultation opportunities
- Which key stakeholders had been engaged with and how (TfNSW)
- Experience of the Design Competition
- Integration of Connecting with Country Principles
- Next steps, schematic design
- Arts and Cultural Strategy



Green spaces

- Impact on trees
- Staff would like to retain as much green space as possible
- Include green spaces in new design particularly rest areas
- Integration of biophilic design



Construction

- Project timeline and timeframe
- Noise, dust and vibrations
- Construction traffic and parking around the hospital site
- Restricted access to and disruption of clinical services
- Removal of plants and trees
- Confidence in delivery project on time and on budget

ONLINE COMMUNITY SESSION SUMMARY

Overview of the session

The communications team welcomed the attendees to the session, including an Acknowledgement of Country by the General Manager of RPA and introduced the panel who would be presenting and answering questions. The session was facilitated, and the panel consisted of:

- CE Sydney Local Health District
- Project Director, Health Infrastructure
- General Manager RPA Hospital
- Design Team
- Redevelopment Manager and Sydney Local Health Districts Project Lead

The team provided an overview of the purpose of the project and that the focus of the redevelopment would be within the East Campus. Detail was provided on the winner of the design competition (Bates Smart, Neeson Murcutt Neille) and the project scope including improving entryways, wayfinding, upgrading emergency department and adding new clinical spaces.

The newly released concept design was discussed with conversation focused on wayfinding, connecting with country, heritage, northern entry, and the east tower development and expansion.

The enabling works were discussed including their timing, the contractor, and that they will be done between October 2022 and mid-2023.

A timeline was provided that identified the schematic design phase, and the Significant Development Application as the next steps for the project.

The main works are anticipated to commence by end 2023.

The final part of the presentation outlined the community engagement, identifying this as an ongoing process during every project phase through to completion.

The team then held a facilitated question and answer session with participants.

Consultation feedback

The attendees had the opportunity to ask questions of the panel which consisted of the HI Project team, the SLHD representatives, and the architect team. The questions were generally around:

- The rationale for the project, and requesting further detail about exactly what will be delivered in terms of services and expansion
- The execution of the project, including the capacity for delivering on time and on budget
- The experience of the teams including of the design competition, and the specific experience with the health industry
- The ongoing impact on services through the project and what can be expected
- Consultation, and community and stakeholder engagement
- Challenges and complexity with the site itself
- Incorporating the Connecting with Country principles into the design.

During concept design consultation, the project team received a range of feedback. The key feedback themes received during consultation are outlined below and these will be incorporated into the schematic design phase and beyond.

HERE'S WHAT YOU TOLD US	RESPONSE
CONCEPT DESIGN	
<p>Is it likely that concept design will change over time and evolve?</p>	<p>There is a process for schematic design where design will be refined and continue to evolve particularly as we continue ongoing stakeholder consultation. The concept design is indicative of where the project is at right now. The final design will be submitted for approval as part of the State Significant Development Application.</p>
CARERS	
<p>What is the current thinking about experience for carers who will spend time bedside on wards?</p>	<p>Through early concept design and planning, we are looking at opportunities to have spaces for carers, particularly in some of our single rooms. We are considering feedback we have received from stakeholders around this.</p>
SERVICES	
<p>What services will be part of this redevelopment?</p>	<p>The services that will be expanded include the emergency department, front of house, ICU services, and neonatal. There will also be enhanced imaging and radiology services, as well as more adult inpatient beds and more operating theatres. Overall, there will be more capacity across the hospital, improved wayfinding, entranceways and welcoming spaces as people enter the hospital.</p>
ENGAGEMENT	
<p>Will service level agreements (SLAs) and MOU's be reviewed as part of the redevelopment project?</p>	<p>We will be consulting with all key stakeholders and consider how the project interacts with more formal agreements established through providing services at the hospital. This will also occur in conjunction with the Sydney Biomedical Accelerator project.</p>

PURPOSE

Why is this redevelopment needed?

RPA has a significant role in the NSW health system. We have considered the growth of our services and where the community demands are increasing and changing. A clinical services plan was initially established considering the future of health services in this area. That has underpinned the redevelopment project.

DELIVERY AND BUDGET

How confident are we in the design being delivered on time and on budget?

NSW Health has an excellent track record of delivering hospital projects, the project will be monitored and controlled closely. There will be a team of experts monitoring the costs and timing to ensure we are tracking well as the project moves along.

COMMUNITY CONSULTATION

What consultation has taken place other than community engagement?

Consultation with staff has been taking place including through project user groups with specific departments and services including medical, nursing, administrative, and support staff. Some consumers have been involved in these groups as well.

What have you been hearing at the community pop ups?

We have had lots of people attend the pop ups, with a mix of staff and consumers. The feedback is that people are interested in seeing the redevelopment plans and are seeking out information about the project overall.

Can you outline the importance of the long-standing partnership between the hospital and the community?

It is incredibly important to hear from consumers and community about how the services can work best for them. Continuing to engage with our community and stakeholders will ensure we gather feedback, and consider it in planning for the redevelopment, and ensuring it is fit for purpose and meets the needs of the community.

STAKEHOLDER CONSULTATION

Will Transport for NSW be consulted, and will this help improve roads access into the hospital?

We have worked closely with Transport for NSW and meet with them regularly to discuss improvements and requirements. We have also been working with the City of Sydney around traffic and transport as well. A large focus for us is the emergency department and the access in and out. We are also working on a green travel plan to encourage more sustainable forms of travel where possible and feasible.

DESIGN COMPETITION

Could you please share the experience of the design competition?

We were focused on working closely with the Government Architect on this, bringing new ideas and a fresh way of looking at the vision for the hospital redevelopment. The design competition did generate a number of new ideas, and potential improvements for the redevelopment. The competition allows architects to focus energy into providing the best possible outcome for the hospital, and the process continues until schematic design where it is then further developed with a broader development team.

PROJECT CHALLENGES

Could you talk through the challenges you face with the hospital site?

The area is highly developed and surrounded by big precinct partners, including the colleges and Sydney University. There are a number of constraints across the site that the team has been working to solve to ensure we can meet the needs of the different services on site. The construction itself will be challenged through congestion on site, however, we will be appointing a very experienced and reputable builder for the project to develop appropriate construction methodologies to limit the impact on the hospital, its stakeholders and the community as much as possible.

CONNECTING WITH COUNTRY

Were there any difficulties in applying principles around designing with country when working with the Government Architect?

The Government Architect has a robust process in place and lots of experience around this. There was an extensive consultation process with internal hospital stakeholders and external stakeholders around this. This fed into the design and the architects will continue to take on board feedback we get through the process. There is a strong history and connection with the Aboriginal community in Sydney. This project provides a chance to build on that and incorporate it into the design.

ARTS AND CULTURE

<p>Is there an arts and culture strategy included in the redevelopment?</p>	<p>There is an Arts Advisory Working Group in place who will engage with the project and assist to incorporate arts into design and planning for the redevelopment.</p>
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SERVICE DISRUPTION

<p>What do we anticipate in terms of disruption to clinical services during construction?</p>	<p>During construction there will be some disruptive works that may occur. The project team will work closely with the builder on methodologies to minimise anything that may impact services, such as power outages, noise, and dust. Once we have methodologies in place, we will liaise with the hospital to work around these impacts. This is a robust governance process to ensure all parties are satisfied with the proposal before work commences.</p>
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IMPACT ON HOSPITAL CAPACITY

<p>What will the capacity increase be from the redevelopment?</p>	<p>We will be improving and increasing the size of our emergency department, which is likely to double in size, including a doubling of treatment spaces. We are significantly expanding our intensive care services and relocating to a new purposely designed contemporary space. We also have additional operating theatres, more adult inpatient beds, more neonatal cots, more workplaces for education and training, and increased interventional medical imaging.</p>
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<p>What is the architect’s experience in working with the health industry?</p>	<p>We are working as part of an extensive team to find the best possible public health outcome for a complex project. We are working to bring together complexities, stakeholders and our expertise to find and deliver a solution. We are also working to connect with country to find the right connections. This is very satisfying, and we are looking forward to delivering the best public project that we can.</p>
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MILESTONES

<p>Is there a birthday party for the hospital reaching 140 years?</p>	<p>We are having an eight-day celebration to mark the 140th anniversary of the hospital which is actually on September 25th.</p>
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SURVEY OUTCOMES

There were 3 responses to the survey for the RPA Hospital Redevelopment project. The survey was distributed and / or promoted using:

- Links on social media posts via the SLHD Facebook page and a Health Infrastructure LinkedIn post
- EDM to all staff
- A1 poster with QR code at community pop ups.
- 500 physical copies of the A5 flyer distributed to the community, staff and consumers with QR code
- Letterbox drooped to 36,000 households with link
- Promotion via the Health Infrastructure website and RPA Redevelopment website
- Media Release from Premier with link

The following table outlines the responses per question and most common answer or response category (for free text).

Table 3: List of survey results

Number	Question	Top answers or category/theming	Percentage %
1	What is your first impression of the concept design images for the RPA Redevelopment? Rating 1-100	75	66.67%
		78	33.33%
2	How strongly do you agree or disagree with the following proposed project benefits?	This project will provide modern, purpose-built facilities tailored to the needs of the local community	-
		This project will deliver improved amenity for staff, patients and carers. Welcoming and inclusive entrances	-
3	On a scale of 1-5, how much do you think the following potential project impacts may affect you, where 1 is not at all, and 5 is a lot?	Dust, noise and vibration	66.67%
		Construction traffic around the hospital site	66.67%
		Removal of trees and plants	66.67%
4	How do you feel about the plan to redevelop RPA? (check all that apply)	Supportive of the plans	100%
5	What further information would you like about the redevelopment? (check all that apply)	Hospital services that will be delivered with the new infrastructure	100%

		Hospital infrastructure that will be delivered as part of the redevelopment	66.67%
6	From your perspective, is there anything you think the project team should know about this area and the community?	Pride and value of the community for local residents is important. Supportive Neutral	-
7	Which of the following best describes you?	Patient	33%
		Carer	33%
		Local business person	33%
8	How would you prefer to receive and contribute information on the RPA Redevelopment in future? (You can select more than one answer)	Project website	100%
		Community information sessions	66.67%
		Video updates	66.67%
9	Do you have any other comments or questions for the project team?	Please consider biophilic design in project, baby change tables in ladies bathroom, balconies that allow wheelchair access, consult with senior nurses about location of services in patient rooms, safe lifts, outdoor sitting area for patients, recycling bins. Thanks and Good luck with project.	-

Please see Appendix B for detailed survey feedback.

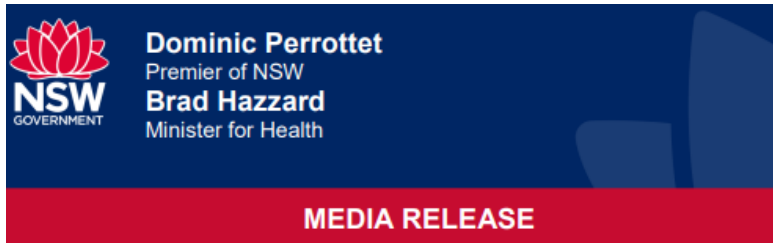
Appendix A – Calendar of activities – program of engagement

RPA Redevelopment – Concept Design (CD) Launch – w/c 8 Sept 2022

Type	Time and date	Details
Media Release	September 1	Via Minister office
SLHD Staff EDM	Immediately Post Media Release	12 September
All Staff Forum	Immediately Post Media Release	27 Sept 194 Attendees
Socials	Immediately Post Media Release	Socials including: HI LinkedIn SLHD Facebook
Pop up's in Community spaces for both Staff/Community	Monday 12/09 2pm – 4pm Tuesday 13/09 10am – 12pm Wednesday 14/09 12pm -3pm	Held in RPA Foyer, 7 hours of face to face, average 50 interactions each day
Online community meeting	Tuesday 13/09 3.30pm Wednesday 14/09 6.30pm	Online meeting: Teams Promoted via invitation to our email subscribers,
Letterbox drop	8 September 2022 onwards	Letterbox drop (newsletter) – with concept designs and detailing engagement opportunities with call to action to attend pop ups and to participate in online community meeting. 7202 residents and businesses hit
Project Email	8 September 2022 onwards	Email out Newsletter to all subscribers

Appendix B – Promotion of Concept Design Consultation

Figure 2: Media Release



Thursday, 1 September 2022

NEW \$750 MILLION RPA HOSPITAL UNVEILED

The designs for the \$750 million new Royal Prince Alfred (RPA) Hospital have been released, showcasing the biggest transformation in the hospital's 140-year history.

Premier Dominic Perrottet said the NSW Government's investment in RPA will deliver first-class health care to the local community, with state-of-the-art health facilities in a new building as well as an upgrade of existing spaces.

"This major redevelopment of RPA is part of the Liberal and National Government's record \$11.9 billion investment in health infrastructure over four years right across NSW, ensuring everyone receives the very best health care possible," Mr Perrottet said.

"This is the most significant investment in RPA's 140-year history and will support excellent health care for the 700,000 people who live in Sydney Local Health District and the more than 1 million people who visit it for work, study or to see loved ones."

Health Minister Brad Hazzard said the new hospital was fast-tracked as part of the NSW Government's COVID-19 Recovery Plan and will be delivered a year ahead of schedule.

The designs will now be taken on a roadshow via a series of presentations and pop-up stalls where the community can provide feedback.

"Importantly, Health Infrastructure has consulted extensively with clinicians, staff, patients, consumers and the local community, to ensure the redevelopment meets the healthcare needs of the rapidly growing area both now and in the future," Mr Hazzard said.

"Now is the opportunity to have a say in the final design for one of Australia's leading hospitals, renowned for its excellence in providing innovative health care and education."

Led by Health Infrastructure and Sydney Local Health District, in partnership with the Government Architect NSW, a competition saw three leading architects invited to present their designs for the RPA campus. Bates Smart, Neeson Murcutt + Neille were announced the winning team and have been incorporated into the project to work alongside Jacobs, the lead architect for the hospital redevelopment.

Following further consultation and design development, the plans will be lodged with the NSW Department of Planning and Environment via a State Significant Development Application.

When complete, the RPA Redevelopment will deliver:

- Expanded and enhanced Emergency Department and Intensive Care Units
- State-of-the-art operating theatres and interventional cardiology
- Expanded and improved adult inpatient accommodation
- Increased interventional and imaging services
- Expanded women's ambulatory and neonatology services
- Facilities and capabilities for integrated research, education and training
- Additional adult and paediatric inpatient beds

Enabling works began last year and main works construction is due to begin in coming months.

To view the designs and to provide feedback visit the RPA project: www.rparedevelopment.health.nsw.gov.au

Construction is also underway on a [RPA HealthOne at Green Square](#), which will deliver a range of services focused on early intervention, health promotion and prevention including services that would traditionally be provided in a hospital setting at RPA.

For a copy of the artist impressions please see [here](#)

MEDIA: Natasha Wallace | Minister Hazzard | 0439 484 015

Figure 3: A1 Display Boards for Concept Design Pop-Up

The designs for the NSW Government's \$750 million investment in the new RPA Hospital Redevelopment have been unveiled.

What services will be included in the redevelopment?

Stage 1 of the RPA Redevelopment will include expanded and enhanced:

- Emergency Department
- Intensive Care Unit
- Medical imaging services
- Operating theatres
- Maternity, birthing and neonatal services
- Adult inpatient accommodation / beds
- Associated clinical and non-clinical support services capacity.

Want to find out more?

You can find out more about the redevelopment at: www.rparedevelopment.health.nsw.gov.au.

You are also invited to send any feedback, suggestions or comments you would like to raise with the redevelopment team via the contact form on our website or by emailing: rparedevelopment@health.nsw.gov.au

Tell us what you think?

The concept design builds upon the extensive engagement undertaken with staff, clinicians and consumers to understand the needs of our services and departments and will ensure the hospital is purpose built to meet the growing healthcare needs of everyone who connects with RPA. Scan the code to complete the survey or visit www.rparedevelopment.health.nsw.gov.au

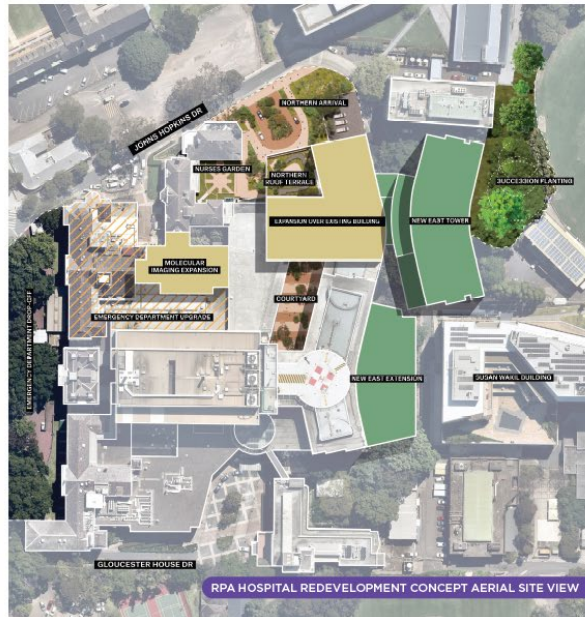


Figure 3 (continued): A1 Display Boards for Concept Design Pop-Up

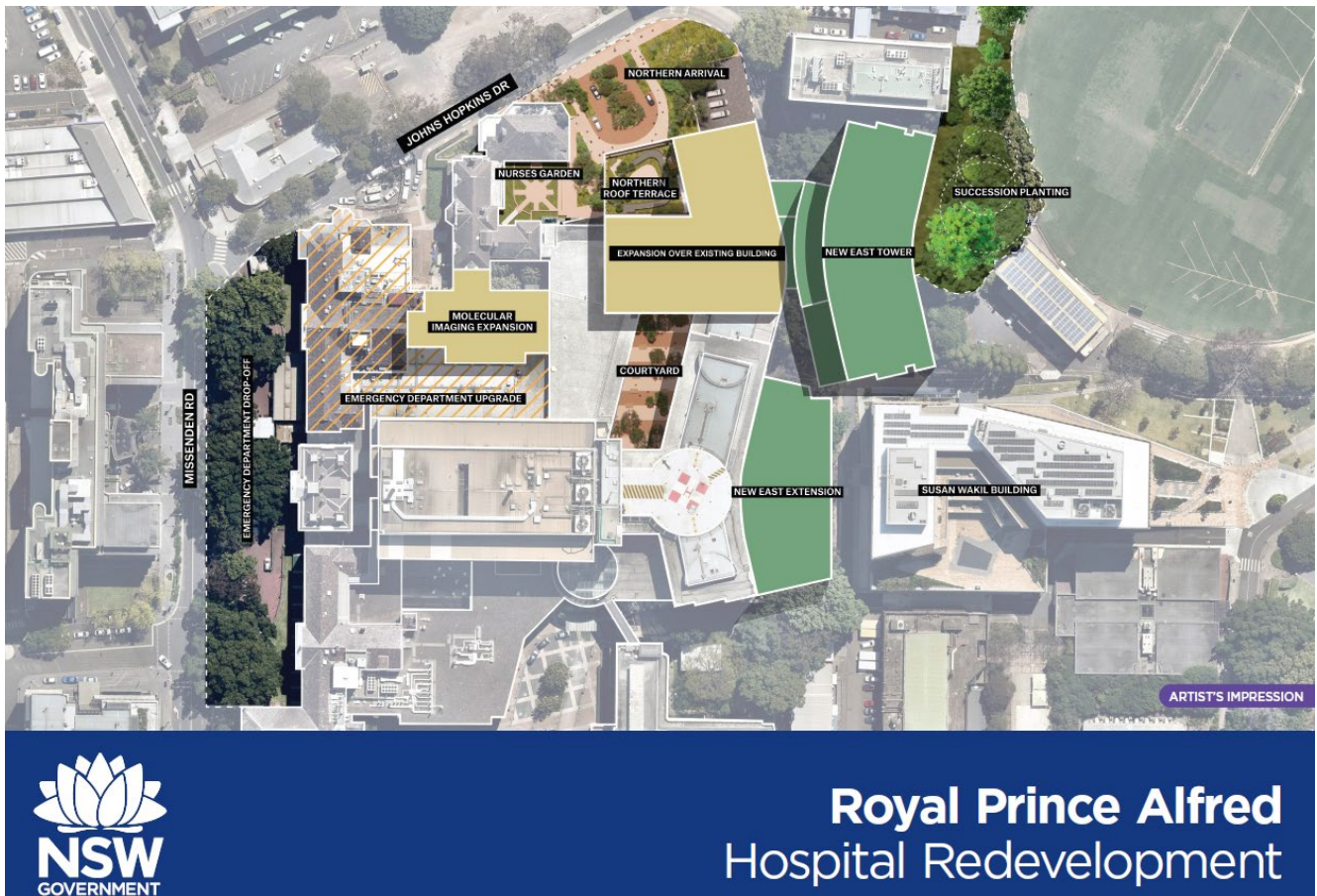




Figure 4: Project Update via September Newsletter

PROJECT UPDATE SEPTEMBER 2022

Concept designs released for RPA Redevelopment

The designs for the NSW Government's \$750 million investment in the new RPA Hospital Redevelopment have been unveiled.

These designs showcase our new hospital building and surrounding improved amenities, and are the result of our first design competition.

Hosted by Health Infrastructure and Sydney Local Health District in partnership with the Government Architect NSW, the design competition saw three leading architects invited to put their best foot forward resulting in new state-of-the-art designs for the RPA campus.

Please see our fact sheet on Design Excellence

Importantly, we also consulted with clinicians, staff, patients, consumers and the local community, ensuring

that the redevelopment meets the healthcare needs of the rapidly growing area both now and in the years to come.

The designs will now be taken on a roadshow via a series of presentations and pop-up stalls.

Further consultation with staff, clinicians and the community will take place over the coming months, as the team starts to shape the more detailed designs for the new building.

The detailed designs will be incorporated into to the State Significant Development Application (SSDA), to be submitted late this year, seeking approval for the main construction works for the project.

Patients at the centre

Keeping the needs of our patients - both current and future - at the core is the key focus of our Project User Groups (PUG). A PUG is comprised of clinical and non-clinical staff, project representatives, and representatives such as consumers.

Since late 2021, the project has held more than 100 PUG workshops across multiple departments within RPA Hospital. Our PUGs develop the designs of all future hospital spaces, which involves extensive consultation between staff, consumers, community groups, architects and the project team. There are around 40 hospital teams involved, and each meets regularly to help ensure that our future services and spaces deliver the highest quality care for both patients and staff.

They will continue to be held throughout the year to shape the design of this significant redevelopment.



Figure 5: Concept Design Fact Sheet

FACT SHEET - SEPTEMBER 2022

Concept Design

The designs for the NSW Government's \$750 million investment in the new RPA Hospital Redevelopment have been unveiled.

The designs showcase our new hospital building and surrounding improved amenities.

The first step of the design phase was the development of a concept design allowing for the hospital plan to be brought to life.

Our concept design is a "high level" design which shows the relationship between the clinical functions, services, buildings and other facilities.

During this phase Health Infrastructure has worked closely with Sydney Local Health District to ensure the proposed locations of the future and existing clinical functions will complement the way the hospital will be managed.

During this phase Health Infrastructure and Sydney Local Health District consulted with Project User Groups and key stakeholders. Keeping the needs of our patients at the centre is the key focus of our Project User Groups (PUG). A PUG is comprised of clinical and non-clinical staff, project representatives, and representatives such as consumers.

Consultation during this phase was vital to ensure the project's design is heading in the right direction, providing a means for adjustments to be made to ensure quality and valued outcomes are delivered that meet stakeholder and user needs.

Releasing the concept design images gives our valued stakeholders a first glimpse of the new hospital and provides an indicative image of size and scale.



The NSW Government has committed \$750 million to the redevelopment of Royal Prince Alfred (RPA) Hospital to deliver a new hospital building and refurbishment of existing spaces.

This is the most significant investment in RPA's 140-year history to support the world-leading services provided at RPA for the more than 740,000 people who live in Sydney Local Health District and the more than 1 million people who come into the District each day to work, study and visit.

When complete, the RPA Redevelopment will deliver:

- Expanded and enhanced Emergency Department and Intensive Care Units
- State-of-the-art operating theatres

- Expanded and improved adult inpatient accommodation
- Increased interventional and imaging services
- Expanded neonatology services
- Facilities and capabilities for integrated research, education and training
- Additional adult inpatient beds
- Improved public domain and services including roads, wayfinding, landscaping and information and communications technology infrastructure.

Figure 6: Design Excellence Fact Sheet

FACT SHEET - SEPTEMBER 2022

Design Excellence Competition

A Design Excellence Competition was recently undertaken on the RPA Hospital Redevelopment. Design competitions are a well-tested and highly successful approach, prioritising good design and bringing the highest quality of thinking and originality to a project.

Royal Prince Alfred (RPA) Hospital is a critical life-saving facility with a 140-year history. Off the back of the NSW Government committing \$750 million to the redevelopment of RPA Hospital, RPA was handpicked for Health Infrastructure's first Design Competition, bringing together industry to test and challenge the best way to expand and enhance the hospital as part of the project.

The NSW Government has committed \$750 million to the redevelopment of Royal Prince Alfred (RPA) Hospital to deliver a new hospital building and refurbishment of existing spaces.

This is the most significant investment in RPA's 140-year history to support the world-leading services provided at RPA for more than 740,000 people who live in Sydney Local Health District and the more than 1 million people who come into the District each day to work, study and visit.

When complete, the RPA Redevelopment will deliver:

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- Increased interventional and imaging services
- Expanded neonatology services
- Facilities and capabilities for integrated research, education and training
- Additional adult inpatient beds
- Improved public domain and services including roads, wayfinding, landscaping and information and communications technology infrastructure.

The Vision

Ngurang Dai Mana Burudi – a place to get better, is the Sydney Local Health District's (SLHD) view of the whole community including health services, Aboriginal communities, families, individuals and organisations that work in partnership. Health facilities and services play an important role in communities and the location of the RPA Hospital provides a remarkable opportunity to significantly contribute to the SLHD vision of the hospital being a place to get better.

The vision for RPA requires a whole of system transformation to create a healthier more sustainable and resilient future. This future is based on implementing the principles of value-based care and integrating care: focused on outcomes, patient experience, clinician engagement, equity, efficiency and effectiveness.

It is through collaborating with partners through advanced technologies, research, integration and trialling new value-based models of care that RPA will integrate and transform healthcare provision, improve health outcomes, and improve health, equity, and wellness.

What is a design competition?

A design competition is a competitive design process in which an organisation invites designers to submit a proposal for a precinct, site or building. An independent panel of design professionals select the successful design based on an agreed set of design related selection criteria.

Why use a design competition?

Competitions generate a range of solutions to each design challenge, allowing for the comparative evaluation of different approaches. A competition also demonstrates a commitment to high quality design to the community and to public funding and other regulatory bodies.

The Design Competition

Design competitions are a well-tested and highly successful procurement model; they help prioritise good design and can bring the highest quality of thinking and originality to a project.

The Winning Design

The RPA Redevelopment is excited to announce the winners of our Design Excellence Competition - Bates Smart, Neeson Murrutt + Neille. The winning design was innovative, creative and showcased a skilful response to deliver the core clinical requirements and needs of this important civic and historic health precinct.

As the competition winner the Bates Smart-led team have been appointed as the partnering architect for the project and will work in collaboration with the incumbent architect, Jacobs.

Jacobs, together with the Bates Smart team will work on progressing the designs to the next stage called the schematic designs.

Next Steps

The project will progress through the design phase and the Bates Smart team will work closely with the project team bringing their inspiring design to realisation.

Key Milestones



Design Competition Process In Stages



Figure 7: September Project Update Newsletter

PROJECT UPDATE SEPTEMBER 2022




Concept designs released for RPA Redevelopment

The designs for the NSW Government's \$750 million investment in the new RPA Hospital Redevelopment have been unveiled.

These designs showcase our new hospital building and surrounding improved amenities, and are the result of our first design competition.

Hosted by Health Infrastructure and Sydney Local Health District in partnership with the Government Architect NSW, the design competition saw three leading architects invited to put their best foot forward resulting in new state-of-the-art designs for the RPA campus.

Please see our fact sheet on Design Excellence

Importantly, we also consulted with clinicians, staff, patients, consumers and the local community, ensuring

that the redevelopment meets the healthcare needs of the rapidly growing area both now and in the years to come.

The designs will now be taken on a roadshow via a series of presentations and pop-up stalls.

Further consultation with staff, clinicians and the community will take place over the coming months, as the team starts to shape the more detailed designs for the new building.

The detailed designs will be incorporated into to the State Significant Development Application (SSDA), to be submitted late this year, seeking approval for the main construction works for the project.

Meet Ryan Downey a Project User Group Member for RPA Redevelopment

Name: Ryan Downey, Director of Anaesthetic Facilities and Staff Specialist Anaesthetist

User group experience: Detailed planning down to room orientation and access to alarms, monitoring and medical gases is already being planned with some significant innovations and improvements for the hospital and for the patient experience.

Best thing about being involved: Being able to actively contribute to the various systems that are being deployed within the redevelopment from the early planning stages through to the final product.

Your hope for the RPA Redevelopment: It's an excellent chance for RPA to be at the cutting edge in the utilisation of new medical technologies. I'm really excited about the possibilities for wearable medical monitoring devices with smart alarms.

This will enable exciting innovations such as cardiac surgical ERAS and more support for our most frail patients.

This sort of technology will transform the way we look after patients in the hospital and I know the redevelopment is looking to innovate, so exciting times ahead!



What services will be included in the redevelopment?

Stage 1 of the RPA Redevelopment will include expanded and enhanced:

- Emergency Department
- Intensive Care Unit
- Medical imaging services
- Operating theatres
- Maternity, birthing and neonatal services
- Adult inpatient accommodation / beds
- Associated clinical and non-clinical support services capacity.



State Significant Development Application (SSDA)

All development applications for significant projects in NSW have to go through a comprehensive assessment process undertaken by the Department of Planning and Environment. This process is called a State Significant Development Application (SSDA).

There are many steps in the SSDA planning process, including opportunities for you to have your say on the hospital plans.

The first step in the process is a request for the Secretary's Environmental Assessment Requirements (SEARs), which identifies what must go in the environmental impact statement.

You can review the SEARs and other project documentation as it becomes available on the Major Projects website of the NSW Department of Planning, Industry and Environment at: majorprojects.planning.nsw.gov.au.

Want to find out more?

You can find out more about the redevelopment at: www.rparedevelopment.health.nsw.gov.au.

You are also invited to send any feedback, suggestions or comments you would like to raise with the redevelopment team via the contact form on our website or by emailing: rpadevelopment@health.nsw.gov.au.

See our Concept Design Pop up information flyer for how you can get involved and attend one of our sessions. [Concept Design flyer info](#)

Figure 8: RPA Hospital Redevelopment Fact Sheet – Frequently Asked Questions

FACT SHEET – SEPTEMBER 2022

Royal Prince Alfred (RPA) Hospital Redevelopment

Project

What is the Royal Prince Alfred (RPA) Hospital Redevelopment?

The NSW Government has committed \$750 million to the redevelopment of RPA Hospital. This significant and exciting investment focuses on improving the experience for patients, carers, visitors, staff and the community now and into the future.

Why is the RPA Redevelopment needed?

Since its foundation in 1882, RPA has been a respected provider of healthcare, maintaining the philosophy that our doors are always open to those who need our help. As one of the oldest hospitals in Australia, RPA provides critical lifesaving functions and is recognised as a worldwide leader in healthcare excellence and innovation.

The RPA Redevelopment will deliver new and upgraded facilities that will enhance existing services, support the creation of new services and expand the future capacity of RPA.

The redevelopment is a once in a generation opportunity to deliver future-focussed, critical health care facilities that will improve the experience for patients, staff and the community now and into the future.

What services will the redevelopment deliver?

When complete, the RPA Redevelopment will deliver an enhanced and expanded Emergency Department and Intensive Care Unit, as well as improved medical imaging services, operating theatres and maternity, birthing and neonatal services and additional adult inpatient beds.

Digital and virtual models of care will continue to be enhanced and expanded as part of the redevelopment, to build on the success of rpaVirtual – the first virtual hospital in Australia that opened in 2020.

What are the services will be included in the redevelopment?

When complete, the RPA Redevelopment will deliver:

- Expanded and enhanced Emergency Department and Intensive Care Units
- State-of-the-art operating theatres
- Expanded and improved adult inpatient accommodation
- Increased interventional and imaging services
- Expanded neonatology services

- Facilities and capabilities for integrated research, education and training
- Additional adult inpatient beds
- Improved public domain and services including roads, wayfinding, landscaping and information and communications technology infrastructure.

Who determined what clinical services should be included in the redevelopment?

The clinical services listed in the redevelopment scope were all identified as key priorities by Sydney Local Health District as part of the Clinical Services Plan (CSP) process.

The CSP is the critical first step in planning health services and informs other planning including models of care and infrastructure.

In 2019, the RPA Clinical Services Plan (CSP) was developed by Sydney Local Health District following extensive consultation with RPA departments and services, staff, clinicians and stakeholders.

Where is the project up to?

The RPA Redevelopment is currently in the planning phase with significant progress made since the project was announced for fast-tracking in late 2020, as part of the state's COVID-19 Recovery Plan.

A State Significant Development Application (SSDA) will be prepared for the RPA Redevelopment and lodged with the Department of Planning, Industry and Environment (DPIE) in 2022.

Hospital planning is a complex process that involves extensive consultation with staff, patients, consumers and the community to ensure the right clinical needs are met.

To find out more about the process visit www.rparedevelopment.health.nsw.gov.au

When will the project be completed?

Subject to planning approval and main works construction starting in 2023, the new hospital building and refurbishment of existing spaces is expected to be complete in 2026-27.

Who is responsible for delivering the RPA Redevelopment?

RPA Redevelopment is being delivered by Health Infrastructure in collaboration with Sydney Local Health District.

The redevelopment is strengthened by an Integrated Project Team formed across a range of different specialists, who work together to deliver the best outcome for the community.

Precinct

What is the Camperdown Health, Education and Research Precinct?

RPA is a key landholding within the Camperdown Health, Education and Research Precinct (CHERP), one of the largest and most comprehensive health and education precincts in Greater Sydney that forms part of the Tech Central District.

The key objective of the CHERP is to build upon the existing health, education and research strengths of these stakeholders to create an area of international standing, with a diverse and engaging public realm.

Are there any other projects underway in the CHERP?

The Sydney Biomedical Accelerator (SBA) will bring together researchers, clinicians and industry collaborators will work together to dramatically shorten the time between scientific discovery and health outcomes.

The (SBA) is a partnership project between NSW Health, Sydney Local Health District and the University of Sydney. It will be a state-of-the-art biomedical research complex spanning the University campus and the District's Royal Prince Alfred Hospital campus and will offer a unique global concentration of biomedical research talent.

For more information visit the website at: <http://sydneybiomedicalaccelerator.org>

What role does the RPA Redevelopment have in the CHERP?

The RPA Redevelopment is critical to the progress and development of the CHERP and its contribution to the broader vision and objectives of the Tech Central District.

Connection between the RPA Campus and broader CHERP will foster growth and economic development, innovation and partnership between some of Australia's leading institutions and industry.

Statutory planning

What is the statutory planning process?

As the project involves redevelopment of the RPA Hospital with a CIV of \$750 million, the project is declared a State Significant Development (SSD).

A State Significant Development Application (SSDA) will be prepared for the RPA Redevelopment and lodged with the Department of Planning, Industry and Environment in 2022.

Main works cannot commence until approval has been granted by the Department of Planning, Industry and Environment through the SSDA planning process.

What is an Environmental Impact Statement?

An important component of the State Significant Development (SSD) process is the Environmental Impact Statement (EIS).

An EIS accompanies the State Significant Development Application (SSDA) and sets out how potential impacts on staff, residents, visitors, the community and environment will be managed. These impacts include transport and access, amenity and public domain, air quality, noise, dust and vibration and other important environmental considerations.

Figure 8 (continued): RPA Hospital Redevelopment Fact Sheet – Frequently Asked Questions

FACT SHEET – SEPTEMBER 2022

The EIS goes on public exhibition as part of the statutory planning process, providing the opportunity for stakeholders and the community to find out more about the project, ask questions and give feedback.

Construction

When will main works construction start?

The RPA Redevelopment will include early and enabling works in advance of main works, to help achieve early additional clinical capacity for the RPA Hospital and prepare the site for main works to commence.

Early works have commenced with the relocation of the Kidney Centre at RPA to a new fit for purpose location in the Professor Marie Bashir Centre.

Other early and enabling works will be carried out during 2022 that include the relocation and realignment of in-ground services, as well as the refurbishment, expansion and construction of new facilities.

How do I find out about upcoming construction works?

The Integrated Project Team will provide regular construction updates to ensure staff, patients, local residents, local businesses and the community have timely access to information about upcoming works.

Ensuring the safety of the community and staff will be our number one priority at all times.

To register your interest in the RPA Redevelopment and keep up to date with project information, complete our [online contact form](#).

Will RPA Hospital remain open during construction?

It is important that the RPA Hospital remains open to patients, staff, visitors and the community while construction works are occurring.

Any disruptions and impacts are be carefully managed and kept to a minimum. Emergency, patient and logistics access will be maintained at all times.

Stakeholder and community consultation

What role do stakeholders and the community have in the RPA Redevelopment?

Staff, clinicians, consumers and community members play a key role in the design and planning of the health services and facilities for the Redevelopment and actively participate in Project User Groups and other opportunities for collaboration.

Strong partnerships and engagement between the Integrated Project Team and staff, consumers, local residents and businesses and the community are a core element of our work.

Please [click here](#) to find out more about the community engagement which is helping to design and plan for the RPA Redevelopment.

How are stakeholders and the community kept informed about the RPA Redevelopment?

There are a range of ways stakeholders and the community will be kept informed about the RPA Redevelopment, including:

- Via the project website
- Emailing information through our distribution list
- Letterbox drops
- Community and staff information sessions
- Staff forums.

To receive project updates, please subscribe through our [Contact Us](#) page.

Contact details

How do I register my interest in the project and/or contact the redevelopment team?


Please email us at rparedevelopment@health.nsw.gov.au

You can also submit any questions, comments or feedback via our [Contact Us](#) page on the RPA Redevelopment website: www.rparedevelopment.health.nsw.gov.au

Figure 9: 13 September Sydney Local Health District Facebook post with comments





Figure 10: 2 September Health Infrastructure LinkedIn Post



Health Infrastructure

17,790 followers

2w • 




NSW Premier [Dom Perrottet](#) and [NSW Health](#) Minister Brad Hazzard have released the designs for the \$750 million new Royal Prince Alfred (RPA) Hospital, showcasing the biggest transformation in the hospital's 140-year history.

The investment in RPA will deliver first-class health care to the local community, with state-of-the-art health facilities in a new building as well as an upgrade of existing spaces.

In partnership with the Government Architect NSW, [Health Infrastructure](#) and [Sydney Local Health District](#) held a competition which saw [Bates Smart](#), Neeson Murcutt + Neille incorporated into the project to work alongside [Jacobs](#), the lead architect for the hospital redevelopment.


The designs will now be taken on a roadshow via a series of presentations and pop-up stalls where the community can provide feedback.

[#healthinfrastructure](#) [#HI](#) [#nswhealth](#) [#sydney](#) [#RPA](#) [#conceptdesigns](#)
[#nswgovernment](#) [#nswgov](#) [#hospital](#) [#hospitaldesign](#) [#architecture](#) [#design](#)



New \$750 million Royal Prince Alfred Hospital unveiled

hinfra.health.nsw.gov.au • 1 min read



Mireia Garriga and 1,324 others


17 comments • 21 shares

Figure 11: 12 September, SLHD all-staff EDM from RPA Hospital General Manager

Message from the General Manager

I would like to share with you the designs for the \$750 million redevelopment of RPA Hospital – the most significant investment in RPA’s 140-year history.

The designs showcase our new hospital building and surrounding improved amenities.




You can see the designs here on the [RPA Hospital redevelopment website](#).

The detailed designs will be incorporated into the State Significant Development Application (SSDA), to be submitted late this year, seeking approval for the main construction works for the project.


In the coming weeks there will be opportunities for you to learn more about the designs for the redevelopment.

This week we will hold a series of pop up stalls in the RPA foyer and tomorrow we will brief staff in an online information session. An invitation for the online session will be sent to you today.

I look forward to discussing the designs with you as we plan this significant redevelopment that will improve the hospital for staff, patients, visitors, and the community.



Kiel Harvey
General Manager
RPA Hospital



Sydney
Local Health District

Appendix C – Detailed Survey Results

Question one: What is your first impression of the concept design images for the RPA Redevelopment?

Answered: 3 Skipped: 0

Respondents were asked to rate their first impression of the concept design images from 0-100.

Individual responses:

	Score
Respondent 1	75
Respondent 2	78
Respondent 3	75

Average response: 78

Question two: How strongly do you agree or disagree with the following proposed project benefits?

Answered: 3 Skipped: 0

Benefits	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total	Weighted average
The redevelopment will provide improved access to care for patients	0.00% 0	0.00% 0	33.33% 1	66.67% 2	0.00% 0	3	3.67
This project will provide modern, purpose-built facilities tailored to the needs of the local community	0.00% 0	0.00% 0	0.00% 0	66.67% 2	33.33% 1	3	4.33
This project will deliver improved amenity for staff, patients and carers	0.00% 0	0.00% 0	0.00% 0	100.00% 3	0.00% 0	3	4.00
This project will celebrate Aboriginal heritage	0.00% 0	0.00% 0	33.33% 1	66.67% 2	0.00% 0	3	3.67

Respondents were largely in agreement with the statements provided. 75% of responses were in agreement with the statements, 8% strongly agreed and 16% of responses to the statements were neutral. No responses were negative in any form.

Question three: On a scale of 1-5, how much do you think the following potential project impacts may affect you, where 1 is not at all, and 5 is a lot?

Answered: 3 Skipped: 0

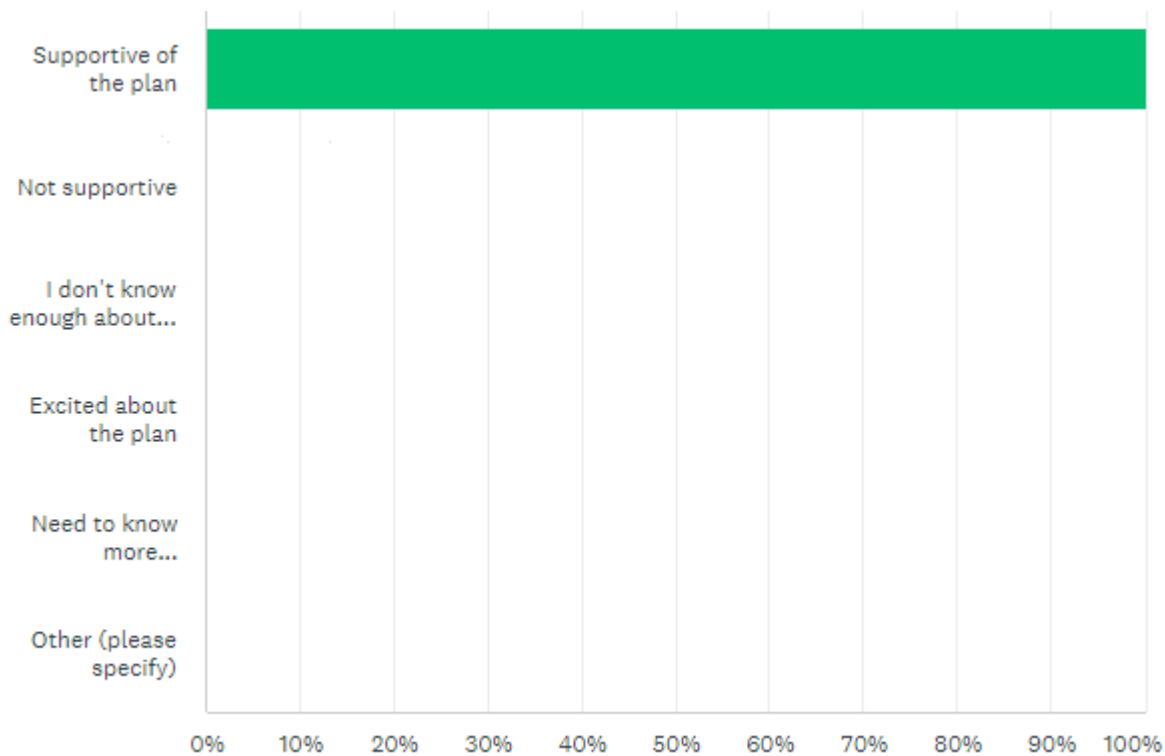
Potential Impacts	Score					Number of Responses
	1	2	3	4	5	
Construction traffic around the hospital site	33.33%	0.00%	0.00%	66.67%	0.00%	3
	1			2		
Construction traffic on local / residential roads	33.33%	33.33%	0.00%	33.33%	0.00%	3
	1	1		1		
Temporary location of helipad	66.67%	0.00%	33.33%	0.00%	0.00%	3
	2		1			
Removal of trees and plants	0.00%	0.00%	33.33%	33.33%	33.33%	3
			1	1	1	
Parking in local streets during construction	0.00%	0.00%	100%	0.00%	0.00%	3
			3			
Dust, noise and vibration	0.00%	33.33%	0.00%	66.67%	0.00%	3
		1		2		
Disruption of clinical services	0.00%	0.00%	66.67%	0.00%	33.33%	3
			2		1	
Reduced access to clinical services	0.00%	33.33%	33.33%	0.00%	33.33%	3
		1	1		1	

Question four: How do you feel about the plan to redevelop RPA? (check all that apply)

Answered: 3 Skipped: 0

Answer Choices	Responses	Total
Supportive of the plan	100%	3
Not supportive	0%	
I don't know enough about the plan	0%	
Excited about the plan	0%	
Need to know more information	0%	
Other (please specify)	0%	

Graph 1: Responses to question four

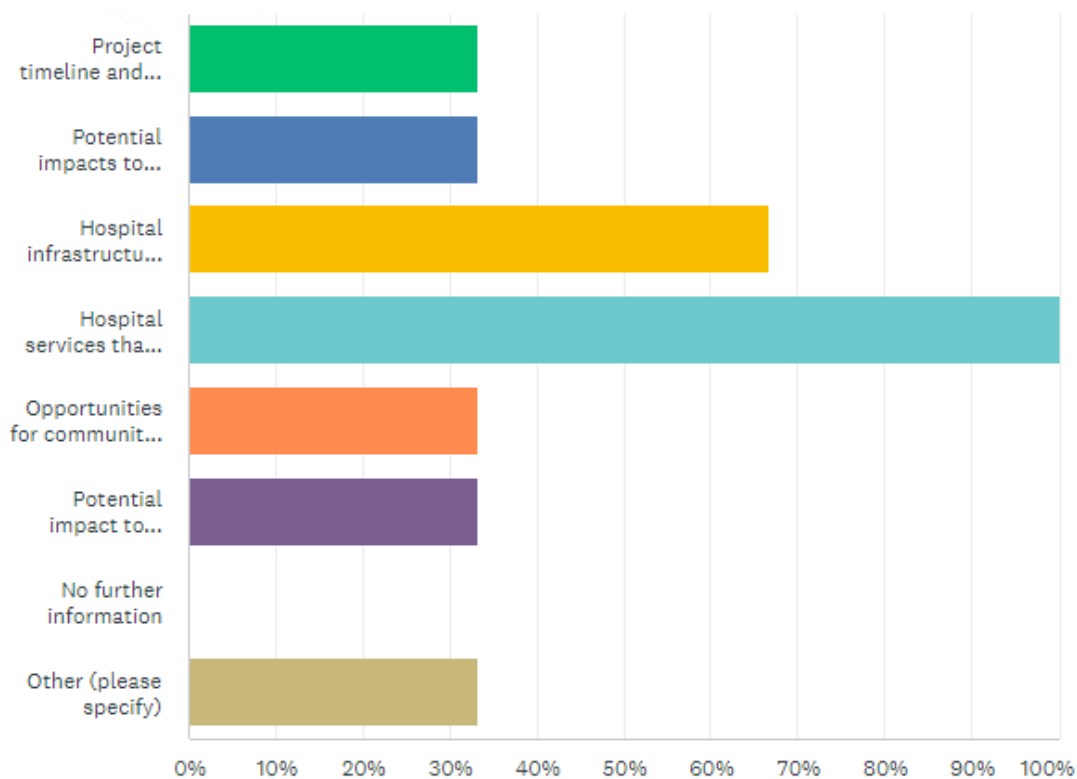


**Question five: What further information would you like about the redevelopment?
(check all that apply)**

Answered: 3 Skipped: 0

Answer Choices	Responses	Total
Project timeline and delivery milestones	33.33%	1
Potential impacts to local residents	33.33%	1
Hospital infrastructure that will be delivered as part of the redevelopment	66.67%	2
Hospital services that will be delivered with the new infrastructure	100%	3
Opportunities for community consultation	33.33%	1
Potential impact to clinical services during construction	33.33%	1
Other (please specify)	33.33%	1 – “No further comment”

Graph 2: Responses to question five



Question six: From your perspective, is there anything you think the project team should know about this area and the community?

Answered: 2 Skipped: 1

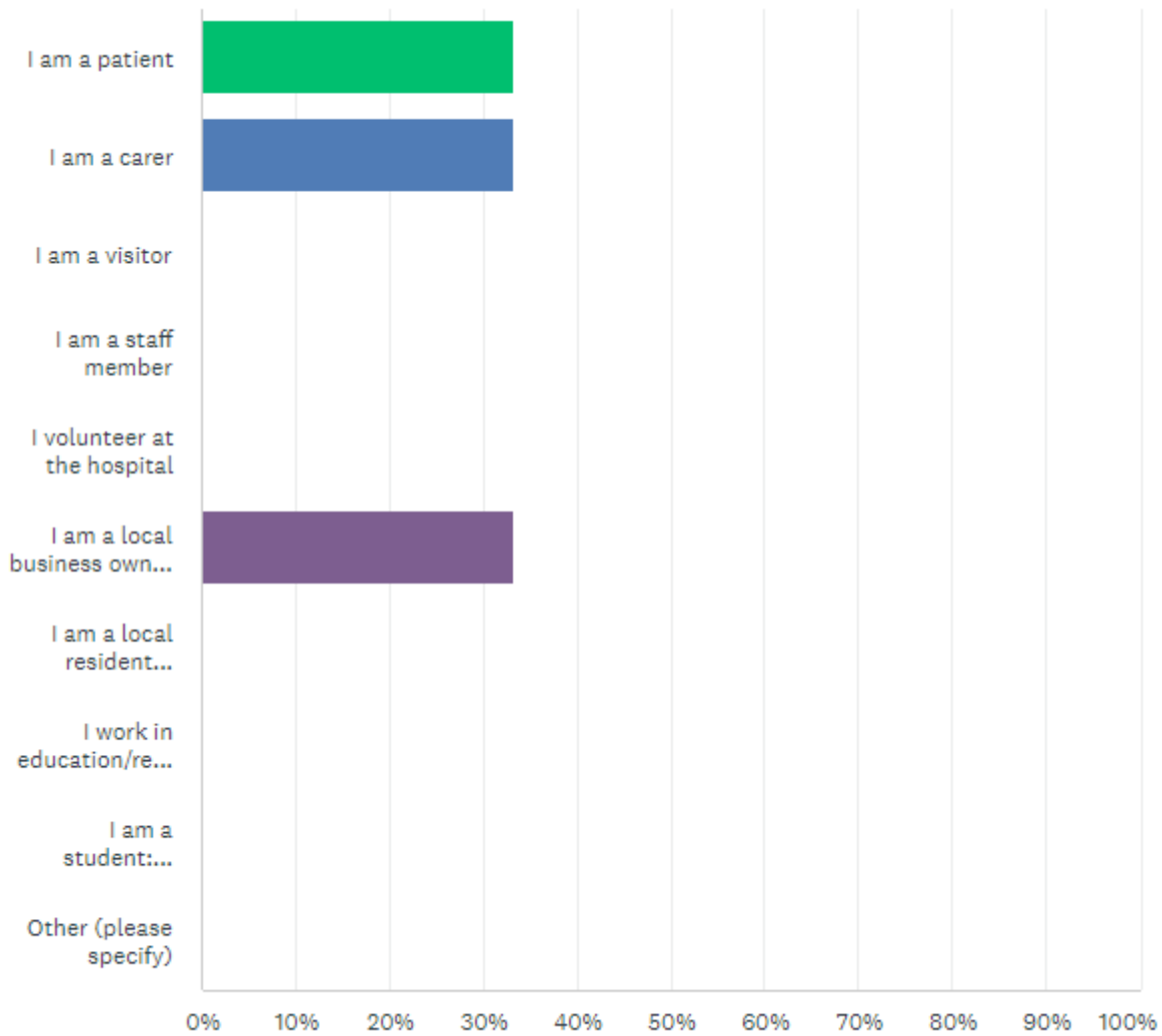
Answers	
Respondent 1	People of this area are brilliant.
Respondent 2	No

Question seven: Which of the following best describes you?

Answered: 3 Skipped: 0

Responses to question fourteen		
Response	Percentage	Number of Responses
I am a staff member	0%	0
I am a patient	33.33%	1
I am a local resident (within 5 kms)	0%	0
I am a visitor	0%	0
I am a carer	33.33%	1
Other (please specify)	0%	0
I work in education / research within or near the hospital	0%	0
I am a student: school, medical or university	0%	0
I am a local business owner (within 5 kms)	33.33%	1
I am a member of the emergency services	0%	0
I volunteer at the hospital	0%	0
Regular patient	0%	0

Graph 3: Responses to question seven

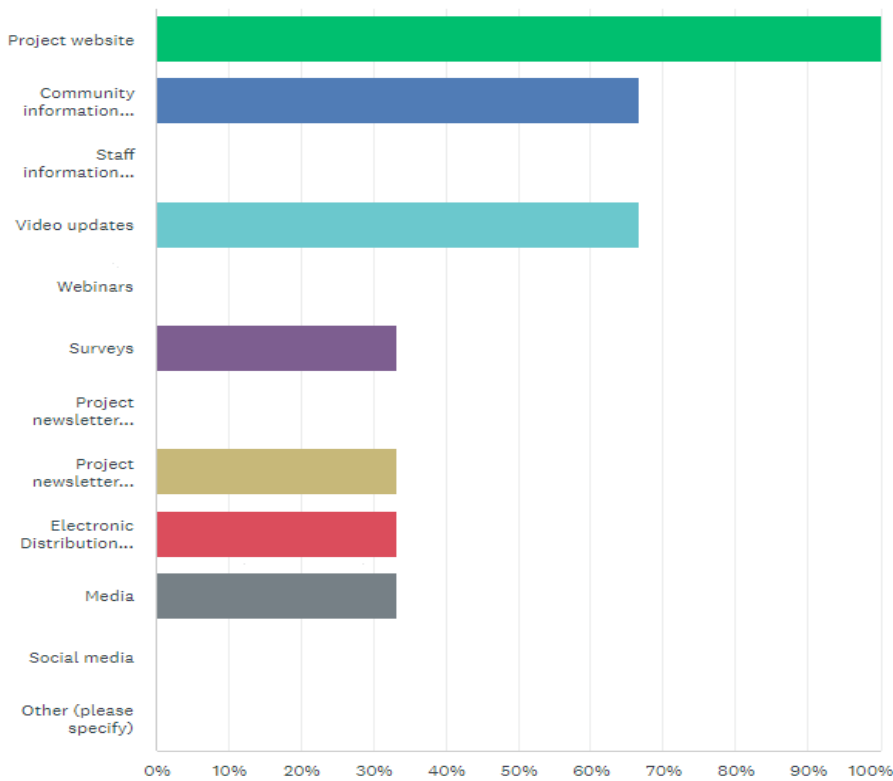


Question eight: How would you prefer to receive and contribute information on the RPA Redevelopment in future? (You can select more than one answer)

Answered: 3 Skipped: 0

Answer choices		
Channels	Percentage	Number of Responses
Project website	100%	3
Community information sessions	66.67%	2
Staff information sessions	0%	0
Video updates	66.77%	2
Webinars	0%	0
Surveys	33.33%	1
Project newsletter (electronic)	0%	0
Project newsletter (printed)	33.33%	1
Electronic Distribution Mailouts (EDMs)	33.33%	1
Media	33.33%	1
Social Media	0%	0
Other (please specify)	0%	0

Graph 4: Responses to question eight



Question nine: Do you have any other comments or questions for the project team?**Answered: 2 Skipped: 1**

Answers	
Respondent 1	Please consider biophilic design in project, baby change tables in ladies bathroom, balconies that allow wheelchair access, consult with senior nurses about location of services in patient rooms, safe lifts, outdoor sitting area for patients, recycling bins. Thanks and Good luck with project.
Respondent 2	No